



**Massachusetts Association of Healthcare Quality (MAHQ)**



## MAHQ Annual Business Meeting

May 17, 2018

## AGENDA

President's Report      Debra Blyth-Wilk, JD, RN, CPHQ

Committee Reports

Finance	Cheryl Bardetti, RN, BSN, CPHQ
Program	Jeanne Dufresne CPHQ
Membership	Taruna Banerjee, MPH
Governance	Cheryl Hafela, RN, MSN, CPHQ

## President's Report

### Welcome

### Mission

*The purpose of MAHQ is to **advance excellence** among healthcare quality professionals practicing across every specialty by **providing opportunities** for professional growth and to **promote collaboration** within the healthcare quality community.*

## President's Report

### Core Values

- *Excellence* - Set high professional standards and support Health Care Quality (HCQ) professionals in promoting standards of excellence in healthcare practice; we invest in each other and value individual and cultural differences that make us strong.
- *Professional Ethics* - professional accountability and moral obligation to a wide range of customers served (colleagues, organizations, patients).
- *Integrity* - honest, ethical and responsible with our customers and members; ensure support and accountability over the association's operational resources.
- *Partnerships* - engaging in collaborative relationships that support mission driven values to improve quality healthcare services; encourage and reward individual and team

## 2017 – 2018 Goals

- **Organizational Growth** - Enhance Fiscal Growth & Viability to support advancement of mission related activities
- **Professional Development** - Expand curriculum content that attracts HCQP practicing across various settings/disciplines
- **Membership** - Increase membership and include HCQP from HCO that extend beyond managed care and acute care organizations
- **Strategic Alliances** - Enhance partnerships with state/regional organizations that have interest in healthcare quality/safety

## Leadership 2017 - 2018

### Officers

President	Debra Blyth-Wilk, JD, RN, CPHQ
President-Elect	Rita Morin, MSN, RN
Past-President	Cheryl Hafela, RN, MSN, CPHQ
Treasurer	Anne Boffa, MPH, CPHQ

### Board of Directors

Taruna Banerjee, MPH	Lynn Keeley, M.ED, CHES
Cheryl Bardetti, RN, BSN, CPHQ	Lynn Myers, MBA, RN, CPHQ
Jeanne Dufresne, CPHQ	Karen Sulham RN
Jennifer Fexis, CPHQ	Amanda Voysey
Tricia Ide, MS, RN	

## Finance Committee

Chair: Cheryl Bardetti, RN, BSN, CPHQ

Committee Members:

- Lynn Myers, RN, MBA, CPHQ
- Shelly Bazes, RN, MS, FNP-C
- Anne Boffa, MPH, CPHQ

Goals and Objectives:

- Provide timely and accurate financial reports to the MAHQ Board
- Provide timely and accurate financial reports to MAHQ members via the newsletter and website
- Administer the Professional Enhancement grant
- Assure timely filing of required state and federal reports

## Finance Committee

### 2017 Income

Dues	\$ 5,875.00
Program fees	\$ 20,858.33
Webinar fees	\$ 855.00
Advertising	\$ 700.00
Donations In	\$ 750.00
Interest	\$ <u>82.74</u>
	\$ 29,121.07

### 2017 Expenses

Admin	\$ 7,708.75
Programs	\$ 8,200.14
Refunds	\$ 50.00
Operations	\$ 2,876.50
Donations Out	\$ 1,555.32
Marketing & Dues	\$ 263.84
Website	\$ 541.36
Travel & Meetings	\$ 79.50
Misc. Expenses	\$ <u>648.33</u>
Total Expenses	\$ 21,382.38
Profit	\$ 7,738.69

## Finance Committee

### Total Assets

Dec 31, 2017	Dec 31, 2016	% Change
\$54,298.33	\$43,727.47	24.16%

## Finance Committee

- 2017 Annual Filings completed with the State of Massachusetts (Attorney General and Secretary of Commonwealth require filings)
- Completed our 2017 Financial Audit with no exceptions or recommendations
- 2017 Quarterly and Annual statements are posted on MAHQ.org

## Professional Enhancement Grant

Congratulations to Absa Fall, the MAHQ  
Professional Enhancement grant awardee!



## Program Committee

Co-Chairs: Jeanne Dufresne, CPHQ  
Lynn Myers, MBA, RN, CPHQ

Committee Members:

- Donna Lee Eannuzzo, RN, BSN
- Rita Morin, MSN, RN
- Amanda Voysey, Patient Advocate
- Lynn Keeley, M.ED., CHES
- Jennifer Fexis, CPHQ
- Alyson Mitchell, BS

## Program Committee: Goals

- To provide educational programs for healthcare quality professionals that promote opportunities for professional growth and keep members informed of changing trends in healthcare quality.
- Secure nationally and locally recognized quality professional speakers.
- Increase educational program offerings that support core skills development and advancement of practice applicable to healthcare quality professionals across various disciplines and settings.
- Focus educational programs on webinars, which are posted on the MAHQ website to allow members future access to information and as a resource for CPHQ credits.

## Educational Offerings

### **MAHQ Annual Meeting: Transforming Healthcare through High Reliability**

- April 5, 2017

### **Healthcare Quality Week Free Webinar for Members: *Keeping Up with Massachusetts Health Care Policy***

- Brian Rosman from Health Care for All
- October 19, 2017

### **Certified Professional in Healthcare Quality (CPHQ) Review Course:**

- November 14<sup>th</sup> and 15<sup>th</sup>, 2017

### **Webinar Series:**

- The Quality Toolbox: *The Cause and Effect Diagram*
  - January 9, 2018
- The Quality Toolbox: *The Driver Diagram*
  - February 6, 2018
- The Quality Toolbox: *Failure Modes and Effects Analysis (FMEA)*
  - March 6, 2018

## Membership Committee

- Taruna Banerjee, MPH (Co-Chair)
- Eileen Laband RN, MBA, ME-BC, CPHQ (Co-Chair)
- Committee Members
  - Cheryl Hafela, RN, MSN, CPHQ
  - Amanda Voysey
  - Jeanne Dufresne, CPHQ
  - Kimberly Smith MSN, RN, ACNS-BC, GCNS-BC, CPHQ, CMAC
  - Debra Blyth-Wilk JD, RN, CPHQ
  - Rita Morin, MSN, RN

## Membership Committee-Goals:

- Improve value proposition/membership benefits for MAHQ members
- Maintain current membership and attract new members
- Develop and distribute a tri-annual newsletter for members
- Provide venue for membership networking through LinkedIn and Facebook
- Recognize and celebrate National Health Care Quality Week
- Annually recognize and celebrate Massachusetts CPHQ recipients



## Membership Committee

- 102 MAHQ members in 2017 102 from 2016
- Newsletter published in Spring/Summer/Fall 2017
- New Features:
  - Original articles written by members (Send in your articles!)
  - PI Corner (features a Quality “tip” or “tool” in each edition)
  - Member Corner highlighting a MAHQ member
  - Kudos Corner to highlight members that present at conferences
- Benefits for members by funding the Professional Enhancement Grant awarded annually
- Recognized National Health Care Quality Week and partnered with the Program Committee to provide a free webinar for MAHQ members in October 2017
- Membership categories include Individual and Student/Retiree
- “Join and Attend” benefit

## Governance/Leadership Committee

- Chair: Cheryl Hafela, RN, MSN, CPHQ
- Committee members:
  - Debra Blyth-Wilk JD, RN, CPHQ
  - Rita Morin, MSN, RN
  - Lynn Myers, MBA, RN, CPHQ

## **Governance/Leadership Committee**

- **Oversee organizational growth strategy and opportunities to join or collaborate with other New England Associations**
- **Review Bylaws to ensure they reflect state association work and functioning**
- **Develop a pipeline of leaders for the organization**
- **Prepare a slate of nominees for 2018-2019 Board Year**
- **Continue to provide opportunities for members to volunteer and participate in MAHQ**
- **Recognize the work of volunteers**

## **By-Laws Review**

- **No changes were recommended**

## Nominations for 2018 – 2019 Ballot

**President-Elect** - Taruna Banerjee, MPH

**Treasurer** – Clara Rivera, MPH

**Directors:**

Cheryl Bardetti, RN, BSN, CPHQ

Anne Boffa, MPH, CPHQ

Jennifer Fexis, CPHQ

Haley Friedler

Lindsey Gustafson

Cheryl Hafela, RN, MSN, CPHQ

Laura Huber

Tricia Ide, MS, RN

Lynn Keeley, CHES

Alyson Mitchell, BS

Lynn Myers, RN, MBA, CPHQ

## Leadership 2018 - 2019

**Officers**

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Tricia Ide, MS, RN

Lynn Keeley, CHES

Alyson Mitchell, BS

Lynn Myers, RN, MBA, CPHQ

## Thank you to our Volunteers!

- Shelly Bazes, RN, MS, NP
- Donna Lee Eannuzzo RNC, BSN
- Eileen Laband RN, MBA, NE-BC, CPHQ
- Alyson Mitchell, BS
- Kimberly Smith MSN, RN, CPHQ, CMAC

