



Massachusetts Association of Healthcare Quality (MAHQ)



MAHQ Annual Business Meeting
April 5, 2017

**Thank you to
our sponsor**



**MGH INSTITUTE
OF HEALTH PROFESSIONS**

40 YEARS EDUCATING
TOMORROW'S
HEALTH CARE
LEADERS

AGENDA

President's Report Cheryl Hafela, RN, MSN, CPHQ

Committee Reports

Finance	Cheryl Bardetti, RN, BSN, CPHQ
Program	Bert Thurlo-Walsh, RN, MM, CPHQ
Membership	Debra Blyth-Wilk, JD, RN, CPHQ
Governance	Lynn Myers, RN, MBA, COHQ

President's Report

Welcome

Mission

*The purpose of MAHQ is to **advance excellence** among healthcare quality professionals practicing across every specialty by **providing opportunities** for professional growth and to **promote collaboration** within the healthcare quality community.*

President's Report

Core Values

- *Excellence* - Set high professional standards and support Health Care Quality (HCQ) professionals in promoting standards of excellence in healthcare practice; we invest in each other and value individual and cultural differences that make us strong.
- *Professional Ethics* - professional accountability and moral obligation to a wide range of customers served (colleagues, organizations, patients).
- *Integrity* - honest, ethical and responsible with our customers and members; ensure support and accountability over the association's operational resources.
- *Partnerships* - engaging in collaborative relationships that support mission driven values to improve quality healthcare services; encourage and reward individual and team

2016 – 2017 Goals

- **Organizational Growth** - Enhance Fiscal Growth & Viability to support advancement of mission related activities
- **Professional Development** - Expand curriculum content that attracts HCQP practicing across various settings/disciplines
- **Membership** - Increase membership and include HCQP from HCO that extend beyond managed care and acute care organizations
- **Strategic Alliances** - Enhance partnerships with state/regional organizations that have interest in healthcare quality/safety

Leadership 2016 - 2017

Officers

President	Cheryl Hafela, RN, MSN, CPHQ
President-Elect	Debra Blyth-Wilk, JD, RN, CPHQ
Past-President	Lynn Myers, MBA, RN, CPHQ
Treasurer	Anne Boffa, MPH, CPHQ

Board of Directors

Taruna Banerjee, MPH	Liz Isaac, PharmD
Cheryl Bardetti, RN, BSN, CPHQ	Tricia Ide, MS, RN
Marjorie Blundon, MBA	Rita Morin, MSN, RN
Debra Blyth-Wilk, JD, RN, CPHQ	Karen Sulham
Jeanne Dufresne CPHQ	Bert Thurlo-Walsh, RN, MM, CPHQ
Jennifer Fexis, CPHQ	Amanda Voysey

Finance Committee

Chair: Cheryl Bardetti, RN, BSN, CPHQ

Committee Members:

- Lynn Myers, RN, MBA, CPHQ
- Shelly Bazes, RN, MS, FNP-C
- Anne Boffa, MPH, CPHQ
- Liz Isaac

Goals and Objectives:

- Provide timely and accurate financial reports to the MAHQ Board
- Provide timely and accurate financial reports to MAHQ members via the newsletter and website
- Administer the Professional Enhancement grant
- Assure timely filing of required state and federal reports

Finance Committee

2016 Income

Dues	\$ 5,440.00
Program fees	\$ 11,164.67
Webinar fees	\$ 1,655.00
Advertising	\$ 850.00
Donations In	\$ 500.00
Interest	\$ <u>82.41</u>
	19,192.08

2016 Expenses

Admin	\$ 7,917.87
Programs	\$ 3,069.65
Refunds	\$ 678.00
Operations	\$ 1,509.39
Donations Out	\$ 500.00
Marketing & Dues	\$ 763.92
Website	\$ 541.36
Travel & Meetings	\$ 82.50
Misc. Expenses	\$ <u>675.54</u>
Total Expenses	\$ 15,738.23
Profit	\$ 3,453.85

Finance Committee

Total Assets

Dec 31, 2016	Dec 31, 2015	% Change
\$43,727.47	\$39,720.29	9.1%

Finance Committee

- 2015 Annual Filings completed with the State of Massachusetts (Attorney General and Secretary of Commonwealth require filings)
- October 2016 Professional Enhancement Grant Awardee
 - Lynn Keeley who will use the grant to pursue the CPHQ
- Members of Massachusetts Coalition for the Prevention of Medical Errors (Strategic Alliance)
- Completed our 2016 Financial Audit with no exceptions or recommendations
- 2016 Quarterly and Annual statements are posted on MAHQ.org

Program Committee

Co-Chairs: Marjorie Blundon, Jeanne Dufresne, CPHQ; MBA;
Bert Thurlo-Walsh, RN, MM, CPHQ

Committee Members:

Shelly Bazes, RN, MS, FNP-C
Jennifer Fexis, CPHQ
Lisa Herlihy, RN
Donna Eannuzzo RN, BSN
Rita Morin, RN

Program Committee: Goals

- To provide educational programs, for healthcare quality professionals, that promote opportunities for professional growth and keep members informed of changing trends in healthcare quality.
- Secure nationally and locally recognized quality professional speakers
- Increase educational program offerings that support core skills development and advancement of practice applicable to healthcare quality professionals across various disciplines and settings.
- Focus educational programs on webinars, which are posted on the MAHQ website to allow members future access to information and as a resource for CPHQ credits.

Educational Offerings

MAHQ Live Networking Event:

The Role of Families and Siblings in the Behavioral Health Experience- October 19, 2016 /
Newton-Wellesley Hospital

3 Series Webinars Focused on High Reliability:

December 9, 2016

- Overview of High Reliability / Dr. Mark Chassin, President Joint Commission

January 10, 2017

- Leadership, Safety & Process Improvement / Colleen Smith, Director; Joint Commission Center for Transforming Healthcare

February 28, 2017

- Falls & Falls with Injury / Klaus Nether; Joint Commission Center for Transforming Healthcare

MAHQ Annual Meeting-April 5, 2017:

- Transforming Healthcare through High Reliability/Ann Scott Blouin RN, PhD, FACHE
- Progress toward High Reliability/Monica Ellen Kleinman, M.D., ScB, Associate Professor of Anesthesia (Pediatrics)
- Advancing High Reliability and Robust Performance Improvement across the Continuum of Care (Panel Discussion with Spaulding Rehabilitation Network, Partners Continuing Care, and Partners Health Care at Home)

Membership Committee

- Debra Blyth-Wilk JD, RN, CPHQ (Co-Chair)
- Eileen Laband RN, MBA, ME-BC, CPHQ (Co-Chair)
- Committee Members
 - Cheryl Hafela, RN, MSN, CPHQ
 - Amanda Voysey,
 - Jeanne Dufresne, CPHQ
 - Kimberly Smith MSN, RN, ACNS-BC, GCNS-BC, CPHQ, CMAC
 - Taruna Banerjee, MPH
 - Tricia Ide, MS, RN

Membership Committee-Goals:

- Improve value proposition/membership benefits for MAHQ members
- Maintain current membership and attract new members
- Develop and distribute a tri-annual newsletter for members
- Provide venue for membership networking through LinkedIn and Facebook
- Recognize and celebrate National Health Care Quality Week
- Annually recognize and celebrate Massachusetts CPHQ recipients

Membership Committee

- 102 MAHQ members in 2016 a decrease 151 from 2015
- Newsletter published in Summer/Fall/ Spring 2016-2017
- New Features:
 - Original articles written by members (Send in your articles!)
 - PI Corner (features a Quality “tip” or “tool” in each edition)
 - Member Corner highlighting a MAHQ member
 - Kudos Corner to highlight members that present at conferences
- Benefits for members by funding the Professional Quality Grant awarded annually
- Recognized National Health Care Quality Week and partnered with the Program Committee to provide a Networking Event to MAHQ members in October 2016
- Membership categories include Individual and Student/Retiree
- Added “Join and Attend” benefit

Governance/Leadership Committee

- Chair: Lynn Myers, MBA, RN, CPHQ
- Committee members:
 - Rita Morin, MSN, RN
 - Liz Isaac, PharmD

Governance/Leadership Committee

- Review Bylaws to ensure they reflect state association work and functioning
- Develop a pipeline of leaders for the organization
- Prepare a slate of nominees for 2017-2018 Board Year
- Continue to provide opportunities for members to volunteer and participate in MAHQ
- Recognize the work of volunteers

By-Laws Review

- Changes were made to the purpose to clarify the tax-exempt purposes and to be more descriptive.
- Organization Membership was removed. Other changes in the Membership section were made for consistency and clarity, including clarification about application for membership and resignation from the association.
- Added language about required regulatory filings to the IRS, the Massachusetts Secretary of State, and Massachusetts Attorney General.
- Clarified the authority and responsibilities of the Board of Directors. Removed all references to Vice-President as that is not a title that has ever been used. Clarified succession of President-Elect and President to President and Past President, respectively.

By-Laws Review

- There were no substantive changes to the section on nominations and elections. The language was streamlined to eliminate confusion about balloting procedures.
- Removed the requirement that at least 59% of the officers must reside or work in Massachusetts. The Rhode Island Association for Healthcare Quality has dissolved. MAHQ has an opportunity to become the organization of choice throughout southern New England.
- Changed the requirements for bylaws changes to a simple majority of members returning a ballot. Since voting does not take place at membership meeting, eliminated the requirement for approval by 2/3 members present at a meeting.
- Added a section on the use of electronic communication. This enables the elimination of mention of email in various places throughout the bylaws.

Nominations for 2017 - 2018 Ballot

President Elect - Rita Morin, MSN, RN

Directors:

Taruna Banerjee, MPH
Cheryl Bardetti, RN, BSN, CPHQ
Jeanne Dufresne, CPHQ
Jennifer Fexis, CPHQ
Tricia Ide, MS, RN
Lynn Keeley, CHES
Lynn Myers, RN, MBA, CPHQ
Karen Sulham
Amanda Voysey

Leadership 2017– 2018

Officers

President – Debra Blyth-Wilk, JD, RN, CPHQ
Past-President – Cheryl Hafela, RN, MSN, CPHQ
President-Elect – Rita Morin, MSN, RN
Treasurer - Anne Boffa, MPH, CPHQ

Board of Directors

Taruna Banerjee, MPH	Tricia Ide, MS, RN
Cheryl Bardetti, RN, BSN	Lynn Keeley, CHES
Jeanne Dufresne, CPHQ	Lynn Myers, MBA, RN, CPHQ
Jennifer Fexis, CPHQ	Karen Sulham
	Amanda Voysey

Thank you to our Volunteers!

- Shelly Bazes, RN, MS, NP
- Donna Eannuzzo RNC, BSN
- Eileen Laband RN, MBA, NE-BC, CPHQ
- Kimberly Smith MSN, RN, CPHQ, CMAC
- Nancy Epstein Kerins, CPHQ
- Lisa Herlihy, RN, MSN, CCRN-CSC

